

Douglas E. Noll, Esq.

Curriculum Vitae

Profession Full-time Neutral providing Mediation, Peacemaking, Arbitration Facilitation, and Training services; keynote speaker, author, and talk show radio host.

Work History Noll & Associates (mediation, arbitration, facilitation, and peacemaking) 2000-present; Talk Show Talk Show Radio Host, The Doug Noll Show, The Advice Radio Network – ws Radio.com 2007-present; Mobius Executive Leadership (transformative leadership training and development) 2007-present; Principal, Boogaert & Noll, LLC (strategic consulting, leadership development, problem solving, and crisis management) 2006-present; Shareholder/Associate, Lang, Richert & Patch, P.C. 1978-2000, Law Clerk, Hon. George A. Hopper, California Court of Appeal, Fifth District, 1977-78.

Experience As a mediator and peacemaker, Mr. Noll has worked on over 1,500 conflicts, both litigated and non-litigated. Mr. Noll specializes in difficult, complex and intractable conflicts where relationships are involved. He is former trial lawyer with demonstrated success in complex, difficult or unique cases in state and federal trial and appellate courts. Experience in AAA commercial and construction arbitration. Broad range of knowledge, including business, financial, construction, commercial, agricultural, employment, constitutional law, insurance law and government contracts. **Areas of Particular Expertise:** Employment, construction, commercial, agricultural, financial, corporate, partnership, insurance, and water conflicts; particular expertise and experience in difficult and intractable conflicts, including congregational disputes, clergy sexual abuse, criminal mediations between victims and offenders, and family business conflicts, especially where on-going relationships are critical.

AV-rated.

International Mediation Institute (IMI), certified

Teaching Positions

Adjunct Professor of Law, San Joaquin College of Law, 1987-present, courses include Remedies, Critical Thinking, Peacemaking and the Law, and Restorative Justice.

Adjunct Professor of Forensic Psychology, Alliant International University, 2001-2004, Introduction to Mediation and Human Conflict

Alternative Dispute Resolution Experience

American Arbitration Association, panelist since 1981

Private full-time arbitrator and mediator since 1999, Part-time mediator and arbitrator 1981-1999

Early Neutral Evaluator panelist for the U.S. District Court, Eastern District of California

Judge Pro Temp, Fresno County Superior Court

Discovery referee and special master, Fresno County Superior Court

Fresno County Mandatory Mediation Project, panelist and mediation trainer

Mediator and Trainer, Fresno County Victim-Offender Reconciliation Program,

Alternative Dispute Resolution Training

Master Mediation Institute, 2008-2011

American Arbitration Association, Chairing the Three Person Panel, December 2005

National Arbitration Forum, Construction Defect Course, August 2005

American Arbitration Association, Writing Awards, December 2004

Strauss Institute, Pepperdine School of Law, Master Mediator Workshop, June 2002

M.A., Fresno Pacific University, Peacemaking and Conflict Studies, 2001

American Arbitration Association Advanced Construction Arbitration Workshop, December 2001

Victim-Offender Mediation Training, October 1998

Basic Institute in Conflict Management, Center for Peacemaking and Conflict Studies, Fresno Pacific University, August 1998

American Arbitration Association Construction Industry Arbitrator Training Workshop, Fresno, November 1996

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American Arbitration Association Arbitrator Training Program, Sacramento, July 1986

Lectures, Workshops, and Presentations

National Academy of Distinguished Neutrals Annual Conference, Micro-Interventions in Conflict Mediation, Amelia Island, FL August 12-13, 2011.

Strauss Institute, Pepperdine School of Law, Advanced Practitioners Program, Lead Faculty, Avoiding Bad Settlement Decisions and Impasse, Malibu, CA June 21-24, 2011

American Academy of ADR Attorneys, This is Your Brain on Mediation, Dubuque IA, June 2011

Getting Unstuck: Understanding Emotions in the Settlement Process, Sacramento, California, April 2011

Valley State Prison for Women, Chowchilla, California, *Prison of Peace*, ongoing pro-bono training of life inmates incarcerated for murder in peacemaking skills to be utilized to transform the prison into a prison of peace, 2010-2011

American Bar Association Dispute Resolution Section Teleconference, *Understanding Beliefs in Mediation*, March, 2011

Lipscombe University, Southeastern Conflict Management Conference, *The Neuropsychology of Peace and Conflict*, February 2011

Texas State Bar, ADR CLE, Houston TX *Micro-Interventions in Mediation*, January 2011

American Arbitration Association, 2010 Neutrals Conference, Orlando FL, *Myths of the Mediator as Settlement Broker*, November 2010

Minnesota Continuing Legal Education Annual ADR Institute, Minneapolis, MN, *The Neuropsychology of Peace and Conflict, Elusive Peace-The Status of International Mediation, Prison of Peace*, October 2010

International Academy of Mediators, Fall Conference, Nashville TN, *High Maintenance Personalities in Mediation*, October 2010

National Academy of Distinguished Neutrals, Orlando FL *Harnessing the Power of the Master Mediator*, August 2010

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American Institute of Mediation, Los Angeles, CA, *Mediating the Non-Litigated Dispute*, March 2010

American Institute of Mediation, Los Angeles CA, *Negotiation and Settlement Terms of Art*, November 2009

Southern California Mediation Association Annual Conference, Malibu CA, *Mediating the Non-Litigated Dispute 2009*

California Dispute Resolution Council Annual Conference, San Francisco CA, *This is Your Brain on Mediation*, October 2009

Advanced Commercial Mediation Institute, Atlanta GA, *This is Your Brain on Mediation*, 2009

The Center for Alternative Dispute Resolution, Greenbelt, MD, Annual Conference, Plenary Speaker, *The Fear of Intimacy: Exploring the Heart of Darkness in Mediation*, 2009

ABA Section of Alternative Dispute Resolution Annual Conference, New York City, NY, *The Myth of the Mediator as Settlement Broker*, 2009

Mediators Beyond Borders 2nd Annual Congress, New Orleans, LA, *Truth and Reconciliation Commissions: The Potential Roles of Mediators Beyond Borders*, 2009

The Fresno Housing Authority, *Ethics and Leadership*, 2008

Southern California Mediation Association Annual Conference, *The Neuropsychology of Peace and Conflict*, 2008

Mississippi Juvenile Justice Symposium, Keynote Speech, *Introduction to Restorative Justice*, July 2008

Southern California Edison Company, *Decision Making*, February 2008

American Board of Hypnotherapy Annual Conference, *The Neuropsychology of Conflict*, January 2008

International Public Managers Association Annual Conference, *Understanding Dispute Resolution Processes*, September, 2007

Fresno County Courts, *Advanced Mediation: Empathy in Non-Auto Personal Injury Cases*, September, 2007

Fresno Victim Offender Program, *Beginning Mediation: Introduction to VORP and Restorative Justice*, September, 2007

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Florida Dispute Resolution Conference, *The Neuropsychology of Conflict*, August 2007

Ojai, California, *Mastery of Mediation Workshop* (with Lee Jay Berman), February 2007

Harvard Law School, *Consciousness and Mediation*, December 2006

Southern California Mediation Association Annual Conference, Pepperdine Law School, Malibu, California, *The Neuropsychology of Conflict*, November 2006

California State Bar Conference, Monterey, California, *Science and Mediation*, October 2006

International Public Management Association for Human Resources, Bass Lake, California *Peacemaking 101*, September, 2006

Center for Alternative Dispute Resolution 18th Annual Conference, Greenbelt, MD and *The Neuropsychology of Conflict* June 2006

Ventura Dispute Resolution Center and Ventura County Superior Court, *Art of Peacemaking*, April 2006

Southern California Mediation Association Round Table, *Religion, Spirituality and Mediation*, March 2006

Southern California Mediation Association Round Table, *Principles of No-Caucus Mediation*, November 2005

International Academy of Mediators, *The Mind of the Mediator*, Dana Point CA, November 2005

International Academy of Mediators, *Tai Chi for Mediators*, Dana Point, CA, November 2005

Art of Peacemaking, Pasadena CA, May 2005

Gruter Institute for Law and the Brain, *Human Conflict and Mediation*, Squaw Valley CA, April 2005

American Bar Association Section of Dispute Resolution Annual Conference, *Mediating Clergy Sexual Abuse Cases*, Los Angeles, April 2005

California Bankers Association Annual Conference, *Principles of Interest-Based Negotiation*, Rancho Mirage CA, March 2005

Art of Peacemaking, Bloomfield Hills MI, February 2005

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California School Administrators Association Conference on Negotiation,
Introduction to Interest-Based Negotiation, San Diego CA, January 2005

Association of Conflict Resolution Annual Conference, *Restorative Justice:
Clergy Sexual Abuse Cases*, Sacramento CA, September 2004

Southern California Mediation Association Annual Conference, *Tai Chi for
Mediators*, November 2004,

Association of Conflict Resolution Annual Conference, *Restorative Justice:
Clergy Sexual Abuse*, Sacramento CA, October, 2004

Art of Peacemaking, May 2004, Pasadena California

Friends University, First Annual Garvey Lecture, *The Evolution of Peacemaking*,
March 2004, Wichita KS

Fresno Pacific University 10th Annual Restorative Justice Conference, *Statutory
Reform in Restorative Justice*, November 2003

Southern California Mediation Association Annual Conference, *Restorative
Mediation*, November 2003,

Association of Conflict Resolution Annual Conference, *Ethics of Restorative
Justice*, Orlando FL, August 2003

Understanding and Managing Difficult Conflicts, August 2003, Bloomfield Hills,
MI

American Bar Association National Institute on Advanced Mediation and
Advocacy (Faculty Member), San Francisco CA, December 2002

Southern California Mediation Association Annual Conference, *Principles of
Peacemaking*, November 2002

Fresno Pacific University 9th Annual Restorative Justice Conference, *Restorative
Justice in Public Policy Disputes*, October 2002

Association for Conflict Resolution Annual Conference, *Restorative Justice: The
Fresno Model*, San Diego, CA August 2002

Fresno Pacific University 8th Annual Restorative Justice Conference, *Apology
and Forgiveness: Evidentiary Issues*, October 2002

Fresno County Mandatory Mediation Project, Mediation Training (Faculty
Member) 2001-2006

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Fresno County Victim-Offender Reconciliation Program Mediation Training
(Faculty Member) 2001-present

Conflict Management for Lawyers, MCLE course offered by San Joaquin College
of Law, Fall 1999

Professional Licenses Admitted to the Bar, California Supreme Court, 1977; U.S.
District Court, various districts, U.S. Courts of Appeal, various, United States
Supreme Court, 1989.

Professional Associations

IMI, certified

Founding Member, Mediators Beyond Borders

Fellow, International Academy of Mediators,

Fellow, American College of Civil Trial Mediators,

American Bar Association,

California Bar Association,

Fresno County Bar Association,

Former attorney delegate to the Judicial Conference of the 9th Circuit Court of
Appeals,

California Dispute Resolution Council.

Community Service

Member, Board of Directors, California Dispute Resolution Council (2009-
present)

Chair, Board of Trustees, San Joaquin College of Law (1995-present)

Board of Directors, Valley Public Television (2004-present, Chair 2005-2009)

Member, Board of Directors, Mediators Beyond Borders (2008-2010, 2011-
present)

Education

Dartmouth College, (BA English, 1973);

University of the Pacific (J.D., 1977);

Fresno Pacific University (2001, M.A. Peacemaking and Conflict Studies).

Books

ELUSIVE PEACE: HOW MODERN DIPLOMATIC STRATEGIES CAN SOLVE WORLD CONFLICTS (Prometheus Publishing, in press for release April 2011, Amherst, NY)

Chapter 2: A Theory of Mediation in HANDBOOK ON MEDIATION 2D EDITION (American Arbitration Association) JurisNet (Huntington NY 2010)

SEX, POLITICS & RELIGION AT THE OFFICE: THE NEW COMPETITIVE ADVANTAGE, co-authored with John Boogaert, Auberry Press (Fresno CA 2006).

Chapter 3: The Neuropsychology of Conflict in THE PSYCHOLOGY OF RESOLVING GLOBAL CONFLICTS: FROM WAR TO PEACE, (M. Fitzduff & C.E. Stout, eds.) vol.1, Praeger Security International (Westport CN 2006).

PEACEMAKING: PRACTICING AT THE INTERSECTION OF LAW AND HUMAN CONFLICT Cascadia Publishing House, (Telford PA 2003)

Articles

“Dealing with Biases in Settlement Decisions,” ADVOCATE, (September 2010)

“The Myth of the Mediator as Settlement Broker,” DISPUTE RESOLUTION JOURNAL, (June-July 2009)

“Deeper Dimensions,” ABA DISPUTE RESOLUTION MAGAZINE, (September 2007)

Columnist, “Peacemaking,” THE FRESNO BUSINESS JOURNAL, and WWW.MEDIATE.COM, 2000-2006

“Breach of Faith: Mediating Clergy Sexual Abuse Cases,” ACRESOLUTION MAGAZINE (Summer 2004),

“Interest-Based Negotiation,” THE SUCCESSFUL CALIFORNIA ACCOUNTANT, v.57, Summer, 2002,

“Warrior to Peacemaker: One Lawyer’s Journey,” CONCILIATION QUARTERLY, vol. 20, no. 4 pp. 9-10, Fall 2001,

“A Theory of Mediation,” DISPUTE RESOLUTION JOURNAL (Feb. 2001),

“Restorative Justice: A Framework for Fresno,”
<http://www.fresno.edu/pacs/docs/rjframe0201.pdf>,

“Rules of Engagement,” THE SUCCESSFUL CALIFORNIA ACCOUNTANT, v.55,
Winter, 2001,

“Peacemaking and Conflict Management,” THE SUCCESSFUL CALIFORNIA
ACCOUNTANT, v.55, Fall, 2000,

“Conflict Escalation: A Five Phase Model,” WWW.MEDIATE.COM,

“Conflict Dynamics,” LOS ANGELES DAILY JOURNAL VERDICTS AND
SETTLEMENTS, October 20, 2000,

Numerous CLE and MCLE courses for CPA’s and lawyers on conflict
management, conflict theory, mediation, and peacemaking,

“Finding the Zone of Reasonableness,” 8 SAN JOAQUIN AGRICULTURAL LAW
REVIEW (1998)

“Analysis of the Central Valley Project Improvement Act,” 3 SAN JOAQUIN
COLLEGE AGRICULTURAL LAW REV., 1993,

“Professional Negligence of the Ski Instructor,” JOURNAL OF PROFESSIONAL SKI
INSTRUCTION (Sept., 1983),

Comment, “California’s New General Corporation Law: Quasi-Foreign
Corporations,” 7 PACIFIC LAW JOURNAL 673 (July, 1976),

“Review of Selected 1975 California Legislation”, 7 PACIFIC LAW JOURNAL 237,
258, 503 (January, 1976)

Interests

2d degree black belt, tai chi instructor, fly fishing (steelhead, trout, surf), PSIA
Level III certified ski instructor (Alpine), Alpine tele-skiing, private pilot,
instrument rated, multi-engine land and helicopter, rock climbing, whitewater
rafting/kayaking, Irish fiddle, and jazz violin.